



Quality Windows

Transferable Limited Lifetime Warranty

VPI Quality Windows products are designed to deliver long lasting value and performance to you.

VPI vinyl windows and doors shall be free of defects in material or workmanship or VPI will repair and /or replace, or at it's sole discretion, refund the original purchase price paid to VPI for the affected product, for as long as you own and occupy your home! VPI warrants the product only, and not any consequential damages.

THIS WARRANTY IS SUBJECT TO CERTAIN TERMS AND CONDITIONS:

- VPI Quality Windows must be paid in full for the warranty to be in place.
- Labor will be provided to repair or replace any component for a term of five years from the date of manufacture.
- Product or component decline due to normal wear and tear (e.g., hardware), natural aging (e.g., inert gas dissipation), special glazings, and failure to provide proper maintenance are not covered by this warranty (For a full maintenance description go to http://www.vpiwindows.com/window_maintenance.html).
- Factory applied finishes (such as painted frames) are covered for ten years. Factory applied finishes will not demonstrate excessive color changes, though may fade over time. Different exposures to the sun and elements on the same residence may affect fading (and subsequently the color) differently.
- This warranty may be transferred once to the next homeowner by filling out the Warranty transfer card below and returning to VPI along with a \$75 transfer fee within 30 days of the property transfer.
- Accidental glass breakage and screen damage coverage is provided for a two year period from the time of manufacture, subject to the exclusions listed below. This coverage does not include special glazings (e.g. laminated glass and special order obscure glass).
- Coastal Package products installed within two miles of the coastline are limited to one year of coverage against corrosive failure as long as they are properly maintained. Coastal Package products installed on islands more than two miles away from the coastline are limited to three years of coverage against corrosive failure as long as they are properly maintained.

LIMITATIONS: VPI QUALITY WINDOWS SHALL HAVE NO LIABILITY UNDER THIS WARRANTY FOR:

Breakage or damage to the product caused by improper storage, vandalism, misuse, abuse, or acts of nature (earthquakes, flood, fire, etc.) and products not installed on a vertical plane.

Improper installation not in conformance with AAMA installation guidelines, operational problems and problems related to water and /or air infiltration/leaking as a result of improper installation or flaws in building design or construction.

Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortion in the glass (e.g. related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.

Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/ air conditioning specialist for help).

Glass damage due to continued exposure to hard water.

Damage caused by extreme temperature buildup (such as applied films, storm windows, etc.).

VPI will not assume liability for component corrosion (except as described above) within two miles of a coastline.

There are no warranties that extend beyond those described herein. Any implied warranties, including, but not limited to the implied warranties of merchantability and fitness of particular purpose are specifically disclaimed.

FOR CUSTOMER SERVICE AND/OR HOW TO MAKE A CLAIM

For claims, promptly notify VPI Quality Windows in order to provide us an opportunity to investigate the claim and examine the product claimed to be defective. Proof of date of purchase and installation must accompany this claim. Call (509) 535-1026 or email us at service@vpiwindows.com.

For warranty questions, call or email us at info@vpiwindows.com

Warranty Transfer Card

Date of installation: _____ VPI Job #: _____

Original homeowner's name: _____

New homeowner's name: _____

Address: _____ Phone: () _____

City: _____ State: _____ Zip: _____

Date of property transfer: _____